

# Citizen Complaints

The Manchester Police Department is dedicated to providing exceptional service to its citizens, through a problem solving approach and emphasizing a commitment to Excellence Through Teamwork. Police Officers are carefully selected, held to the highest standards and provided with the best training available. The purpose of an internal investigation is the diligent pursuit of the truth. We are committed to that objective, recognizing that our agency's credibility depends upon the community's belief, that we can police ourselves. With that in mind, we provide the following information regarding how to file a complaint, how a complaint is investigated, how it is disposed and polygraphs.

## Police Department Citizen Complaint Procedures