

NOTICE OF RATE INCREASE
REGARDING WATER AND SEWER RATES

Dear Manchester Utility Customer,

This letter serves as a notice to inform you of the upcoming rate increase for water and sewer services that will appear on your January 2024 billing cycle, due on January 20, 2024. To help promote conservation efforts, the City of Manchester will utilize water volume tier structure for customers, incentivizing those who choose to reduce their water consumption.

Water Rates as of January 2024 Billing Cycle – Due January 20, 2024

Base Charges	Rate
Inside and Outside City Limits	\$27.85
Amount Used	
First 2,999 gallons	Per 1000 gallons: \$7.97
Next 4,000 gallons	Per 1,000 gallons: \$8.75
Next 5,000 gallons	Per 1,000 gallons: \$9.30
Over 13,000 gallons	Per 1,000 gallons: \$12.12

Wastewater (Sewer) Rates as of the January 2024 Billing Cycle – Due January 20, 2024

Base Charges	Rate
Residential Customer	\$21.00
Amount Used	
First 2,999 gallons	Per 1,000 gallons: \$7.97
Next 4,000 gallons	Per 1,000 gallons: \$8.75
Next 5,000 gallons	Per 1,000 gallons: \$9.30
Over 13,000 gallons	Per 1,000 gallons: \$12.12

Fees:

Return Item	\$30.00	Reconnection Fees	\$50.00	Remove/Cut Lock	\$250.00
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Tampering/Damages:

Cost of Labor plus supplies and equipment.

The following chart shows the meter size and the base rate for water and sewer utility customers.

Monthly Meter Charges					
Starting January 2024					
Rate Structure 4		Base Rate	Base Rate		
Meter Size	Residential	Water	Sewer	Non-Residential	Irrigation
5/8" & 3/4"	\$ 48.85	\$ 27.85	\$ 21.00	\$ 48.85	\$ 56.00
1"	\$ 51.29	\$ 29.24	\$ 22.05	\$ 51.29	\$ 58.80
1 1/2"	\$ 56.42	\$ 32.16	\$ 24.26	\$ 56.42	\$ 64.68
2"	\$ 62.06	\$ 35.37	\$ 26.69	\$ 62.06	\$ 71.15
3"		\$ 38.91	\$ 29.36	\$ 68.27	\$ 119.47
4"		\$ 59.61	\$ 44.97	\$ 104.58	\$ 183.02
6"		\$ 123.53	\$ 93.19	\$ 216.72	\$ 325.00
8"		\$ 192.36	\$ 145.11	\$ 337.47	\$ 450.00
10"		\$ 277.23	\$ 209.13	\$ 486.36	\$ 650.00
12"		\$ 390.89	\$ 294.88	\$ 685.77	\$ 800.00

The following chart shows the computation of a water, sewer, and garbage bill for a utility customer who used 4,000 gallons of water.

Sample Bill: Used 4000 gal from 11/15/2023 to 12/15/2023					
Inside Water/Sewer/ Garbage					
\$27.85	Base 3/4" Meter Water				
\$21.00	Base 3/4" Meter Sewer				
\$23.91	Usage of 3000 gal (price per 1000 gal)				
\$23.91	Sewage				
\$8.75	Usage of last 1000 gal				
\$8.75	Sewage				
\$36.50	Garbage				
\$150.67	Total				

If you have any questions about the rate changes, please contact:

- City Hall at 706-846-3141 during business hours.